

# Appendix

## Intimate Partner Violence Resources

### ONLINE RESOURCES

#### **ALBERTA:**

- Alberta Council of Women's Shelters: <http://www.acws.ca/map.php>

#### **MANITOBA:**

- Manitoba Association of Women's Shelters:  
[http://www.maws.mb.ca/where\\_can\\_i\\_go.htm](http://www.maws.mb.ca/where_can_i_go.htm)

#### **QUEBEC:**

- Santé et Services Sociaux Quebec:  
[http://www.msss.gouv.qc.ca/en/sujets/prob\\_sociaux/domestic\\_violence.php](http://www.msss.gouv.qc.ca/en/sujets/prob_sociaux/domestic_violence.php) (resources are located towards the bottom of the page).

#### **ONTARIO:**

- The Ontario Network of Sexual Assault/Domestic Violence Care and Treatment Centres: <http://www.sacc.to/gylb/satc/SATCcentres.htm>
- Assaulted Women's Helpline: <http://www.awhl.org/> (24-hr telephone and TTY crisis line for women in the province of Ontario)

#### **VARIOUS CANADIAN LOCATIONS:**

- Maritimes, other provinces, Northwest Territories, Yukon:  
<http://www.violetnet.org/info/shelters.htm>
- Nation Wide: [www.shelternet.ca](http://www.shelternet.ca)

### HELPLINES, SHELTERS, AND POLICE CONTACTS (CANADIAN CITIES)

#### **British Columbia – Vancouver**

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##### Support

- Victim Services: (604) 717-2737

##### Shelters

- *Act II Safe House*
  - Tel: (604) 733 6495
  - Fax: (604) 733-6927
  - Email: [safe@telus.net](mailto:safe@telus.net)
- *Bridge Emergency Shelter*

- Tel: (604) 684-3542
- Fax: (604) 684-3989
- *Florence Apartments Supportive Housing*
  - Tel: (604) 606-0402
  - Tel (crisis): (604) 606-0403
  - Fax: (604) 606-0408
- *Helping Spirit Lodge*
  - Tel: (604) 872-6649
  - Fax: (604) 873-4402
  - Email: [helping\\_spirits@telus.net](mailto:helping_spirits@telus.net)
- *Kate Booth House*
  - Tel: (604) 872-0772
  - Tel (crisis): 872-7774
  - Fax: (604) 872-7775
  - Email: [kbh@portal.ca](mailto:kbh@portal.ca)
- *Munroe House (YWCA)*
  - Tel: (604) 734-5722
  - Fax: (604) 734-0741
  - Email: [munroe@ywcavan.org](mailto:munroe@ywcavan.org)
- *Peggy's Place Kettle Friendship Society*
  - Tel/Tél : (604) 430-6644
  - Tel/Tél :(crisis/urgence) : (604) 430-5202
  - Fax/Télé : (604) 430-1611
- *Powell Place Emergency Shelter*
  - Tel: (604) 606-0403
  - Fax: (604) 606-0406
- *Vancouver Rape Relief and Women's Shelter*
  - Tel: (604) 872-8212
  - TTY: (604) 877-0958
  - Fax: (604) 876-8450
  - Email: [info@rapereliefshelter.ca](mailto:info@rapereliefshelter.ca)

#### Police

- Police Emergency: 911
- Police Non-emergency: (604) 717-3321
- Domestic Violence/Criminal Harassment: (604) 717-2653
- Crime Stoppers: (604) 669-8477

#### **British Columbia – Victoria**

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#### Support – 24/7

- Crisis and info line: (250) 383-6323
- Women's Sexual Assault Centre: (250) 383-3232
- *Hill House Transition House*
  - Tel: (250) 479-3963
  - Fax: (250) 479-3861

- Email: [hhth@cridge.org](mailto:hhth@cridge.org)
- *Margaret Laurence House*
  - Tel: (250) 995-0058
  - Fax: (250) 995-0048
- *Victoria Women's Transition House*
  - Tel: (250) 380-7427
  - Tel: (250) 592-2927
  - Tel: (250) 385-6611 (crisis)
  - Fax: (250) 385-5129
  - Email: [house@vwth.ba.ca](mailto:house@vwth.ba.ca)
  - Website: [www.transitionhouse.net](http://www.transitionhouse.net)

#### Police

- Police Emergency: 911
- Police Non-emergency: (250) 995-7654
- Crime Stoppers: 1-800-222-8477

### **Alberta – Calgary**

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#### Support – 24/7

- Women's Helpline: (403) 234-7233
- TTY: (403) 262-2768

#### Shelters

- *Awo Taan Native Women's Shelter*
  - Tel/Tél : (403) 531-1970
  - Tel/Tél (crisis/urgence) : (403) 531-1972
  - Tel/Tél (crisis/urgence) : (403) 531-1976
  - Fax/Télé : (403) 531-1977
- *Brenda Strafford Centre*
  - Tel : (403) 270-7240
  - Fax : (403) 270-7166
  - Email : [brendastrafford@shaw.ca](mailto:brendastrafford@shaw.ca)
- *Calgary Women's Emergency Shelter*
  - Tel/Tél : (403) 290-1552
  - Tel/Tél (crisis/urgence) : (403) 232-8717
  - TTY/ATME : (403) 262-2768
  - Fax /Télé : (403) 237-7728
- *Discovery House* :
  - Tel : (403) 277-0718
  - Fax : (403) 670-0475
  - Email : [shelterdirector@discoveryhouse.ca](mailto:shelterdirector@discoveryhouse.ca)
- *Kerby House – Seniors Shelter for men and women 60yrs+ c/o Kerby Rotary House*
  - Tel: (403) 705-3244
  - Tel (crisis): (403) 705-3250
  - Fax: (403) 705-3242

- YWCA Family Violence Prevention Centre & Sheriff King Home
  - Tel (admin): (403) 266-4111
  - Tel (crisis): (403) 266-0707
  - Fax (shelter): (403) 206-2762
  - Fax (general): (403) 262-1743
  - Email: [sheriffk@ywcaofcalgary.com](mailto:sheriffk@ywcaofcalgary.com)

#### Police

- Police Emergency: 911
- Police Non-Emergency: (403) 266-1234

### **Alberta – Edmonton**

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#### Support – 24/7

- Sexual Assault Centre: (780) 423-4102
- TTY: (780) 420-1482
- Sexual Assault Crisis Line: (780) 423-4121
  
- *Edmonton Women's Shelter Ltd. (W.I.N House)*
  - Tel: (780) 471-6709
  - Tel: (780) 479-0058 (crisis/urgence & TTY/ATME)
  - Fax: (780) 479-8252
  - Email: [ewsinfo@telusplanet.net](mailto:ewsinfo@telusplanet.net)
  - Website: [www.winhouse.org](http://www.winhouse.org)
- *LaSalle Residence*
  - Tel: (780) 482-2190
  - Fax: (780) 482-3008
  - Email: [dchamaschuk@greynuns.ab.ca](mailto:dchamaschuk@greynuns.ab.ca)
- *Lurana Shelter*
  - Tel: (780) 429-2002
  - Tel: (780) 424-5875 (crisis)
  - Fax: (780) 426-3237
  - Email: [director@luranashelter.com](mailto:director@luranashelter.com)
- *W.I.N.G.S of Providence Society*
  - Tel: (780) 426-4985
  - Fax: (780) 424-3625
- *Women's Emergency Accomodation Centre*
  - Tel: (780) 423-5302
  - Tel: (780) 499-9565 (cell)
  - Fax: (780) 424-9642
  - Email: [tanya.weac@eccccc.org](mailto:tanya.weac@eccccc.org)
  - Website: [www.eccccc.org](http://www.eccccc.org)

#### Police

- Police Emergency: 911
- Police Non-Emergency: (780) 423-4567
- TTY: (780) 425-1231

- Crime Stoppers: 1-800-222-8477

## **Saskatchewan – Saskatoon**

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### Support – 24/7

- Crisis Intervention Service: (306) 933-6200
- Assaulted Women's Help Line: 1-888-364-1210
- Abused Women's Help Line: 1-888-338-0880
- Sexual Assault Centre: (306) 244-2224
- Suicide Crisis Line: (306) 933-6200
- Victim Services: (306) 933-5173

### Shelters

- *Adelle House (Second Stage)*
  - Tel: (306) 668-2761
  - Fax: (306) 668-2769
- *The Family Healing Circle Lodge Inc. (Emergency Shelter and Family Violence Protection Centre)*
  - Tel/Tél : (306) 653-3900
  - Fax/Télé : (306) 651-0081
- *Saskatoon Interval House*
  - Tel: (306) 244-0185
  - Fax: (306) 244-0327
  - Email: [sc.intervalhouse@schawcable.com](mailto:sc.intervalhouse@schawcable.com)
- *YWCA of Saskatoon – Crisis Shelter*
  - Tel (crisis): (306) 244-2844
  - Fax: (306) 653-2468
  - Email: [ywcask@sasktel.net](mailto:ywcask@sasktel.net)

### Police

- Police Emergency: 911
- Police Non-Emergency: (306) 975-8300

## **Manitoba – Winnipeg**

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### Support – 24/7

- Women's Helpline: 1-866-863-0511
- TTY: 1-866-863-7868

### Shelters

- *Alpha House*
  - Tel: (204) 982-2011
  - Fax: (204) 254-2602
  - Email: [alphahse@mts.net](mailto:alphahse@mts.net)
- *Entre-Temps (L') des Franco-Manitobaines*
  - Tél/Tel : (204) 925-2550
  - Téléc/Fax : (204) 925-2551

- Courriel/Email : [etfm@gatewest.net](mailto:etfm@gatewest.net)
- *IKWE-Widdjiitiwin Inc.*
  - Tel: (204) 987-2780
  - Tel (crisis): 1-877-977-0007
  - Fax: (204) 987-2822
  - TTY: 1-800-561-6178
- *Native Women's Transition Centre*
  - Tel: (204) 989-8240
  - Fax: (204) 586-1101
  - Email: [nwtc@gatewest.net](mailto:nwtc@gatewest.net)
- *Osborne House Inc.*
  - Tel: (204) 942-7373
  - Tel (crisis): (204) 942-3052
  - Tel (crisis): 1-877-977-0007
  - Fax: (204) 956-1412
  - Email: [osbornehouse@pcs.mb.ca](mailto:osbornehouse@pcs.mb.ca)
- *Women in Second Stage Housing*
  - Tel: (204) 275-2600
  - Fax: (204) 275-5416
  - Email: [wishinc@mts.net](mailto:wishinc@mts.net)

#### Police

- Police Emergency: 911
- Police Non-emergency: (204) 986-6222

### **Ontario – Hamilton**

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#### Support – 24/7

- *Women's Helpline*: 1-866-863-0511
- *Sacha Crisis Phone*: (905) 525-4162
- *Sacha TTY*: (905) 525-4592
- *TTY*: 1-866-863-7868
- *Sexual Assault Centre*: (905) 525-4162
- *Suicide Prevention*: (905) 522-1477

#### Shelters

- *Martha House*
  - Tel: (905) 523-8895
  - Tel (crisis): (905) 523-6277
- *Interval House*
  - Tel: (905) 387-9959
  - Tel (crisis): (905) 387-8881
- *Inasmuch House*
  - Tel: (905) 529-8149
  - Tel (crisis): (905) 529-8600
- *Native Women's Centre*
  - Tel: (905) 664-1114

- *Mary's Place*
  - Tel: (905) 540-8000

#### Police

- Police Emergency: 911
- Police Non-Emergency: (905) 546-4925
- Victim Services: (905) 546-4904

### **Ontario – London**

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#### Support – 24/7

- *24-Hour Crisis and Support Line: (519) 438-2272 or 1-877-529-2272*
- *Sexual Assault Centre: (519) 439-0844*
- *TTY: (519) 439-0690*
- *Victim Services: (519) 661-5636*
  
- *Atlohsa Native Family Healing Services Inc. (Zhaawanong Shelter)*
  - Tel: (519) 438-0068
  - Tel: (519) 432-2270
  - Tel: (519) 432-0122 (crisis)
  - Tel: 1-800-605-7477
  - Fax: (519) 438-0070
  - Email: [tlohsa@on.aibn.com](mailto:tlohsa@on.aibn.com)
- *Rotholme Women's and Family Shelter (Mission Services of London)*
  - Tel: (519) 673-4114
  - Fax: (519) 673-4117
- *Women's Community House*
  - Tel: (519) 642-3003
  - Tel: (519) 642-3000 (crisis/urgence)
  - Tel: 1-800-265-1576
  - Fax: (519) 642-3002
  - Website: [www.shelterlondon.org](http://www.shelterlondon.org)

#### Police

- Police Emergency: 911
- Police Non-emergency: (519) 661-5670
- Crime Stoppers: (519) 661-8477

### **Ontario – Ottawa**

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#### Support – 24/7

- *24 hour Support line: (613) 234-2266*
- *Sexual Assault Centre: (613) 725-2160*
- *TTY: (613) 725-1657*
  
- *Harmony House*
  - Tel: (613) 233-3386

- Fax: (613) 567-1707
- Email: [harmonyinfo@harmonyhouseews.com](mailto:harmonyinfo@harmonyhouseews.com)
- *Interval House of Ottawa*
  - Tel: (613) 234-8511
  - Tel: (613) 234-5181 (crisis/urgence)
  - TTY: (613) 234-5393
  - Fax: (613) 234-9474
  - Email: [ihouse@bellnet.ca](mailto:ihouse@bellnet.ca)
- *La Présence*
  - Tel: (613) 241-8297
  - Fax: (613) 241-3540
  - Email: [presence@sympatico.ca](mailto:presence@sympatico.ca)
- *Maison d'Amitié*
  - Tel: (613) 747-09136
  - Tel: (613) 747-0020 (crisis/urgence)
  - TTY: (613) 747-9116
  - Fax: (613) 747-0147
  - Email: [maison.amitie@infonet.ca](mailto:maison.amitie@infonet.ca)
- *Minwaashin Lodge Aboriginal*
  - Tel: (613) 741-5590
  - Fax: (613) 748-8311
- *Oshki Kizis Lodge (Aboriginal)*
  - Tel: (613) 789-1141
  - Fax: (613) 789-7756
  - Email: [oshkiadmin@rogers.com](mailto:oshkiadmin@rogers.com)

### Police

- Police Emergency: 911
- Police Non-emergency: (613) 236-1222 ext. 7300
- Other Emergencies: (613) 230-6211
- TTY: (613) 232-1123

## **Ontario – Toronto**

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### Support – 24/7

- *Women's Helpline*: 1-866-863-0511
- TTY: 1-866-863-7868
- *Sexual Assault Centre*: (416) 323-6040
- *Distress Centre*: (416) 408-4357

### Shelters

- *Robertson House*:
  - (416) 397-5637
  - (bus.) (416) 392-5662
- *WoodGreen Red Door Family Shelter*
  - (416) 469-3610
  - (bus.) (416) 915-5671

- *Anduhyaun Inc.* (Aboriginal Women's Shelter)
  - (416) 920-1492 x221

#### Police

- Police Emergency: 911
- Police Non-Emergency: (416) 808-2222
- Victim Services: (416) 808-7066

### **Quebec – Montreal**

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#### Support – 24/7

- *Sexual Assault Centre*: (514) 934-4504
- *Suicide Help*: (514) 723-4000
- TTY: (514) 935-1101

#### Shelters

- *Native Women's Shelter of Montreal* (Foyer Pour Femmes Autochtones de Montreal)
  - Phone: (514) 933-4688
  - Toll Free: 1-866-403-4688
  - Fax: (514) 933-5747
  - Email: [louannstacey@gmail.com](mailto:louannstacey@gmail.com)
- *Armée du Salut l'Abri d'Espoir*
  - Tél /Tel : (514) 934-5615
  - Téléc/Fax : (514) 934-0437
  - Courriel/E-mail : [abridespoir@qc.aira.com.adresse](mailto:abridespoir@qc.aira.com.adresse)
- *Arrêt-Source (L')*
  - Tél : (514) 383-2335
- *Assistance aux Femmes de Montréal Inc.*
  - Tél /Tel : (514) 270-8291
  - 1-800-865-8291
  - Téléc/Fax : (514) 270-1176
  - Courriel/E-mail : [assistanceauxfemmes@bellnet.ca](mailto:assistanceauxfemmes@bellnet.ca)
- *Auberge Madeleine*
  - Tél/Tel (administration) : (514) 597-1303
  - Tél/Tel (urgence/crisis) : (514) 597-1499
  - Téléc/Fax : (514) 597-1708
  - Courriel/E-mail : [auberge.madeleine@questzones.com](mailto:auberge.madeleine@questzones.com)
- *Auberge Shalom...pour femmes*
  - Tél/Tel : (514) 731-0833
  - Téléc/Fax : (514) 731-8337
- *Auberge Transition*
  - Tél/Tel : (514) 481-0496
  - Téléc/Fax : (514) 481-8926
- *Chainon (Le)*
  - Tél/Tel : (514) 845-0151

- Téléc/Fax : (514) 844-4180
- Courriel/E-mail : [chainon@cam.org](mailto:chainon@cam.org)
- *Dauphinelle (La)*
  - Tél/Tel : (514) 598-7779
  - Téléc/Fax : (514) 598-5865
- *Escale pour Elle*
  - Tél : (514) 351-5875
  - Tél : (514) 493-4004 (urgence)
  - Téléc : (514) 351-3151
  - Courriel : [escalem@cam.org](mailto:escalem@cam.org)
- *Flora Tristan Inc*
  - Tél/Tel : (514) 939-3463
  - Téléc/Fax : (514) 939-3465
  - Courriel/Email : [espoir@maisonfloratristan.com](mailto:espoir@maisonfloratristan.com)
- *Foyer Rousselot Centre d'hébergement et soins de longue durée*
  - Tél/Tel : (514) 254-9421
  - Téléc/Fax : (514) 254-3967

#### Police

- Police Emergency: 911
- Police Non-Emergency: 514-280-2222
- Director of Youth Protection: (514) 896-3100 (French) (514) 935-6196 (English)

### **Quebec – Quebec City**

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#### Support

- Emergency Hot line: 1-800-222-4357
- TTY: 1-800-567-9699
- *Association YWCA de Québec Résidence pour femmes*
  - Tél: (418) 683-2155
  - Téléc: (418) 683-5526
  - Courriel/E-mail: [ydesfemmes@ywcaquebec.qc.ca](mailto:ydesfemmes@ywcaquebec.qc.ca)
- *Maison de Lauberivière*
  - Tél: (418) 694-9316
  - Téléc: (418) 694-7902
  - Courriel/E-mail: [maison.lauberiviere@lauberiviere.org](mailto:maison.lauberiviere@lauberiviere.org)
- *Maison des Femmes de Québec*
  - Tél: (418) 522-0042
  - Téléc: (418) 522-8034
  - Courriel/E-mail: [maisondesfemmes.qc@videotron.ca](mailto:maisondesfemmes.qc@videotron.ca)
- *Maison Kinsmen – Marie Rollet*
  - Tél: (418) 688-9024
  - Téléc: (418) 688-4539
  - Courriel/E-mail: [mkmr@citenet.net](mailto:mkmr@citenet.net)

### Police

- Police Emergency: 911
- Police Non-emergency: (418) 310-4141

## **Newfoundland – St. John's**

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### Support

- Women's Victim Services: (709) 726-1411
- Sexual Assault Crisis and Prevention Centre: (709) 738-2770 or (709) 726-1411 (crisis)
- St. John's Women Centre: (709) 753-0220 fax: (709) 753-3817
- Victim Services: (709) 729-0900

### Shelters

- *Iris Kirby House*
  - Tel: (709) 722-8272
  - Tel (crisis): (709) 753-1492
  - Fax: (709) 722-0164
  - Email: [dapnemaacneil@iriskirbyhouse.nf.net](mailto:dapnemaacneil@iriskirbyhouse.nf.net)
- *Naomi Centre for Women*
  - Tel: (709) 579-8432
  - Tel (crisis): (709) 579-8641
  - Fax: (709) 579-7096
  - Email: [info@naomicentre.nf.net](mailto:info@naomicentre.nf.net)

### Police

- Police Emergency: 911
- Police Non-Emergency: (709) 729-8000

## **New Brunswick – Saint John**

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### Support – 24/7

- Sexual Assault Centre: (506) 672-2932

### Shelters

- *Hestia House, Inc.*
  - Tel/Tél : (506) 634-7571
  - Tel/Tél : (506) 634-7570 (crisis/urgence)
  - Fax/Télé : (506) 652-5651
  - Email/Courriel : [hestia@nbnet.nb.ca](mailto:hestia@nbnet.nb.ca)
- *Second Stage Safe Haven Inc.*
  - Tel: (506) 632-9298
  - Fax: (506) 672-8619
  - Email: [refuge@nb.aibn.com](mailto:refuge@nb.aibn.com)

### Police

- Police Emergency: 911

- Police Non-emergency: (506) 648-3333

## **Prince Edward Island – Charlottetown**

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### Support – 24/7

- Women's Helpline: (902) 892-0960
- Rape and Sexual Assault Crisis Centre: (902) 566-8999
- Salvation Army: (902) 892-8870

### Shelters

- *Transition House Association*
  - Tel (Anderson House): (902) 368-8658
  - Tel (Association Office): (902) 894-3354
  - Tel (Info and Support): (902) 892-0960
  - Tel (Crisis): 1-800-240-9894
  - Fax: (902) 628-8718
  - Email: [ha@isn.net](mailto:ha@isn.net)

### Police

- Police Emergency: 911
- Police Non-Emergency: (902) 629-4041
- RCMP: (902) 368-9300
- Police Department: (902) 629-4172

## **Nova Scotia – Halifax**

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### Support – 24/7

- Women's Helpline: (902) 425-0122

### Shelters

- *Bryony House*
  - Office Tel: (902) 429-9002
  - Shelter: (902) 423-7183
  - Crisis: (902) 422-7650
  - Outreach services: (905) 429-9008
  - Fax: (902) 429-0954 (office)
  - Fax: (902) 423-1384 (shelter)
  - Email: [info@bryonyhouse.ca](mailto:info@bryonyhouse.ca)
- *Adsum House*
  - Executive Director Tel: (902) 425-3466
  - Crisis Tel: (902) 429-4443
  - Fax: (902) 423-9336
  - Email: [adsumhouse@hfx.eastlink.ca](mailto:adsumhouse@hfx.eastlink.ca)

### Police

- Police Emergency: 911
- Police Non-Emergency TTY: (902) 490-7252

- Non-emergency dispatch Communications Center: (902) 490-5020
- Victim Services: (902) 490-5300

## **Northwest Territories – Yellowknife**

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### Support – 24/7

- General Helpline: 1-800-661-0844
- YellowKnife Helpline: 1-867-873-9903 or 1-867-873-4930

### Shelters

- *Alison McAteer House – Y.W.C.A.*
  - Tel: (867) 669-0235
  - Tel (crisis): (867) 873-8257
  - Tel (crisis): 1-866-223-7775
  - Fax: (867) 669-0334
  - Email: [amh@yellowknife.ywca.ca](mailto:amh@yellowknife.ywca.ca)

### Police

- Police Emergency: 911
- Police Non-Emergency: (867) 667-5555

## **Yukon – Whitehorse**

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### Support

- Victim Services: (403) 667-8500
- Family Violence Prevention Unit: (867) 667-3581
- Toll free: 1-800-661-0408
- Crisis Line: (867) 668-9111

### Shelters

- *Kaushee's Place*
  - Tel/Tél : (867) 633-7720
  - Tel/Tél (crisis/urgence) : (867) 668-5733
  - Fax /Télé : (867) 668-2374
  - Email/courriel : [adkaushees@whtvcable.com](mailto:adkaushees@whtvcable.com)

### Police

- Police Emergency: 911
- Police Non-Emergency: (867) 667-5551 OR (867) 667-5555

## **Nunavut – Iqaluit**

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### Victim Assistance Programs

- *Community Justice Department of Justice Government of Nunavut*

- Tel: (867) 975-6180
- Email: [CommunityJustice@gov.nu.ca](mailto:CommunityJustice@gov.nu.ca)

### Shelters

- *Qimaavik*
  - Tel: (867) 979-4566
  - Tel (crisis): (867) 979-4500
  - Fax: (867) 979-0328
  - Email: [agvvik@nunanet.com](mailto:agvvik@nunanet.com)

### Police

- Police Emergency: 911
- Police Non-Emergency: (867) 979-5650